## PRIVACY POLICY



It is important to NPL Manager<sup>TM</sup> to help our customers retain their privacy when they take advantage of our services. We believe your business is no one else's business. Your privacy is important to you and to us. We will protect the information you share with us. To protect your privacy, NPL Manager<sup>TM</sup> follows different principles in accordance with worldwide practices for customer privacy and data protection. We will use state-of-the-art security measures to protect your information from unauthorized users.

#### NOTICE

We will ask you when we need information that personally identifies you (personal information) or allows us to contact you. Generally, this information is requested when you create a Registration ID on the site or when you download free software, order email newsletters or join a limited-access premium site. We use your Personal Information for four primary purposes:

- To make the site easier for you to use by not having to enter information more than once.
- To help you quickly find software, services or information.
- To help us create content most relevant to you.
- To alert you to product upgrades, special offers, updated information and other new services from NPL Manager<sup>TM</sup>

#### CONSENT

If you choose not to register or provide personal information, you can still use most of <a href="www.nplmanager.com">www.nplmanager.com</a>. But you will not be able to access areas that require registration.

If you decide to register, you will be able to select the kinds of information you want to receive from us by subscribing to various services, like our electronic newsletters. If you do not want us to communicate with you about other offers regarding NPL Manager<sup>TM</sup> products, programs, events, or services by email, postal mail, or telephone, you may select the option stating that you do not wish to receive marketing messages from NPL Manager<sup>TM</sup>.

NPL Manager<sup>TM</sup> occasionally allows other companies to offer our registered customers information about their products and services, using postal mail only. If you do not want to receive these offers, you may select the option stating that you do not wish to receive marketing materials from third parties.

#### ACCESS

We will provide you with the means to ensure that your personal information is correct and current. You may review and update this information at any time at the https://app.nplmanager.com/user/profile. There, you can:

- View and edit personal information you have already provided to us.
- Tell us whether you want us to send you marketing information, or whether you want third parties to send you their
  offers by postal mail.
- Sign up for electronic newsletters about our services and products.
- Register. Once you register, you will not need to do it again. Wherever you go on <a href="www.nplmanager.com">www.nplmanager.com</a>, your information stays with you.

### SECURITY

NPL Manager<sup>TM</sup> has taken strong measures to protect the security of your personal information and to ensure that your choices for its intended use are honored. We take strong precautions to protect your data from loss, misuse, unauthorized access or disclosure, alteration, or destruction.

We guarantee your e-commerce transactions to be 100% safe and secure. When you place orders or access your personal account information, you are utilizing secure server software SSL, which encrypts your personal information before it is sent over the Internet. SSL is one of the safest encryption technologies available. NPL Manager<sup>TM</sup> strictly protects the security of your personal information and honors your choices for its intended use. We carefully protect your data from loss, misuse, unauthorized access or disclosure, alteration, or destruction.

Your information is never shared outside the company without your permission, except under conditions explained above. Inside the company, data is stored in password-controlled servers with limited access. Your information may be stored and processed in the United States or any other country where NPL Manager<sup>TM</sup>, its subsidiaries, affiliates or agents are located. You also have a significant role in protecting your information. No one can see or edit your personal information without knowing your user name and password, so do not share these with others.

# PRIVACY POLICY



### **ENFORCEMENT**

If for some reason you believe NPL Manager<sup>TM</sup> has not adhered to these principles, please notify us by email at <a href="mailto:info@nplmanager.com">info@nplmanager.com</a>, and we will do our best to determine and correct the problem promptly. Be certain the words Privacy Policy are in the Subject line.

## ELECTRONIC PRODUCT REGISTRATION

If you have not previously registered with us, we create a personal profile for you from your product registration information. If you ever want to review or update that information, you can visit the Profile Center, click on Update Profile, and edit any of the Personal Information in your profile. If you haven't already created a Registration ID, we will ask you to do so. This ensures that only you can access your information.

#### CUSTOMER PROFILES

As mentioned above, every registered customer has a unique personal profile. Each profile is assigned a unique personal identification number, which helps us ensure that only you can access your profile. When you register, we create your profile, assign a personal identification number, then send this personal identification number back to your hard drive in the form of a cookie, which is a very small bit of code. This code is uniquely yours. It is your passport to seamless travel across <a href="https://www.nplmanager.com">www.nplmanager.com</a>, allowing you to download free software, order free newsletters, and visit premium sites without having to fill out registration forms with information you've already provided. Even if you switch computers, you will not have to reregister – just use your Registration ID to identify yourself.